

HealthCap[®] Services

For the Senior Care Industry

HealthCap provides a family of liability insurance products for the long term care industry. Since 2001, HealthCap has grown to become a top-5 liability insurance provider for the industry, with over 1,700 insured facilities and offering a broad array of liability insurance products.

HealthCap has a range of liability insurance products to meet the needs of any senior living care provider:

- Occurrence or claims-made
- First dollar or retention
- Primary or excess umbrella
- Captives

HealthCap Services

HealthCap is known for our industry leading services. HealthCap programs provide long term care facility clients with our full complement of services that are essential in the effective management of risk in the long term care industry.

Risk Management

Every client facility receives a comprehensive package of consulting, education, and resources.

- On-site consultation with a long term care risk management professional who will assist the facility in identifying and mitigating areas of risk
- Fast-Break™ in-service staff training on a variety of safety and patient care topics
- Free registration to HealthCap regional risk management education seminars that qualify for continuing education credits
- Access to HealthCap's library of toolkits, policies and procedures to assist in the review and implementation of industry best practices at your facilities
- Access to web-based MDS analysis software that allows the facility to audit the accuracy and consistency of its MDS reporting

Claim Management

HealthCap provides industry leading liability claim support services with proactive incident management and claim defense, giving your facility the support it deserves.

- Our claim management professionals respond rapidly to sentinel events that occur at our client facilities. Our experience shows that the best chance to affect the ultimate severity and frequency of claims is found within the first hours and days after the event occurs.
- Our claim management professionals are 100% focused on the management of long term care claims. They are not generalists; they are experts in mitigating the modern nursing home claim.
- Every client facility gains access to HealthCap's 24-hour 7-day-a-week Sentinel Occurrence Support (SOS) hotline that provides on-demand legal support whenever the need arises.

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